

Nebraska Children's Commission

521 South 14th Street Lincoln, NE 68508

November 10, 2015

Beth Baxter, Chairperson Nebraska Children's Commission

Dear Beth Baxter,

Please accept the attached report from the Foster Care Reimbursement Rate Committee ("FCRRC") for the November 2015 Nebraska Children's Commission ("Commission") meeting. The Foster Care Reimbursement Rate Committee has had one meeting since the last update to the Commission on September 25, 2015.

This meeting focused on planning for the report due to the Legislature in July 2016, and receiving reports from the various subcommittees and workgroups of the FCRRC. The Foster Care Rate Subcommittee, Level of Care Workgroup, and Group Home Rate Subcommittee have been active.

The Group Home Subcommittee has completed the task assigned by the Commission to calculate the actual costs of providing group home services using the methodology established to unbundle the rates. The group's report is attached. During the course of the review and discussion of the report, it became apparent that there are additional topics surrounding the provision of group home services that should be thoroughly reviewed. The FCRRC is pleased to advance this report for the Commission's consideration in addition to the recommendation that a legislative review be undertaken to measure the quality of care, cost of care, and performance outcomes of group home services.

Respectfully,

Jeg Harnott

Peg Harriot

Chairperson

Foster Care Reimbursement Rate Committee

Enclosures: Report to the Nebraska Children's Commission; Group Home Report

Foster Care Reimbursement Rate Committee

Report to the Nebraska Children's Commission

November 17, 2015

Required Legislative Report

Pursuant to Neb. Rev. Stat. §43-4217(4), the FCRRC must provide a report to the Health and Human Services Committee of the Legislature on July 1, 2016. The report is anticipated to be completed by March 2016 so that the Commission may make any necessary alterations to the report.

Base Rate Workgroup

The Foster Care Rates Sub-Committee met to discuss the efficacy of the current rates implemented in July of 2014. Group members include representation from the three agencies that utilize the rates, DHHS – Division of Children and Family Services (DCFS), and Probation, as well as the Nebraska Foster and Adoptive Family Association (NFAPA). The agencies utilizing the rates note that there have been no indications from the foster parents they serve that the rates are unreasonable or unfair. A foster parent survey is under development to provide data on the foster parent's experiences with the current rates. The Foster Care Rates Subcommittee will further develop recommendations following the completion of the foster parent survey.

Level of Care Workgroup

The Level of Care Workgroup continues meeting to develop recommendations surrounding the Nebraska Caregiver Responsibility (NCR) tool. Recently, the Workgroup has worked to form recommendations to increase clarity surrounding transportation responsibility, youth transitions to permanency and/or independent living, the disparity between children's level of need and placement, and the possibility of creating an additional level of care. The workgroup is now working to include language from the Strengthening Families Act into the tool and more specifically address caregiver responsibilities that fall off of the NCR tool such as extracurricular activities.

Group Home Rate Sub-Committee

The Group Home Rate Sub-Committee was convened at the request of the Department of Health and Human Services (DHHS) to develop a methodology for DHHS to unbundle group home rates for the purposes of Title IV-E reporting. The sub-committee completed this task and the Commission directed the sub-committee to further advance the work on group home rates by using the agreed upon methodology to establish recommendations for group home rates. The sub-committee continued to meet to work on this task and developed the attached report as an educational document intended to highlight the difference between the rates paid and the

provider's actual expense to begin the process of bringing payment in line with cost. The FCRRC commends the work of the sub-committee, and recommends the following:

Recommendation:

- 1. That the Commission accepts the attached report of the Group Home Rate Sub-Committee.
- 2. There is a need for the issue of group home care to be looked at further through a legislative review, in order to measure the quality of care, cost of care, and performance outcomes. Additionally, it is important to identify the acuity of children and youth served when considering outcome based performance measures.

The next meeting has been scheduled for Wednesday, December 9, 2015.

Group Home Rate Sub-Committee

Report to the Foster Care Reimbursement Rate Committee

Sep 25, 2015

The Group Home Rate Sub-Committee was created by the Nebraska Children's Commission ("Commission") and Foster Care Reimbursement Rate Committee ("FCRRC") for the purposes of developing a methodology for unbundling group home rates at the request of the Department of Health and Human Services. The Sub-Committee completed this task and presented its report to the FCRRC on July 7th and to the Commission on July 21st. The Commission requested the Sub-Committee to continue their work and calculate the actual costs of providing group home services using the methodology established to unbundle the rates. The Sub-Committee presents this report as an educational document intended to highlight the difference between the rates paid and the provider's actual expense to begin the process of bringing payment in line with cost.

Group Home Definitions

Emergency Shelter: Services are provided by trained staff that are awake and providing supervision to youth 24 hours a day and 7 days a week

Group Home A: Services are provided by trained staff that are awake and providing supervision to youth 24 hours a day.

Group Home B: Services are provided by trained staff that provide supervision during awake hours.

Process

The group's first step was to review the variables used in the recent work of establishing methodology for unbundling current group home rates for Title IV-E reporting purposes. The group home providers were in agreement that the most significant gap was in staffing ratios. During the group's initial work to review Title IV-E adjustments, the staffing ratios that were utilized reflected *minimum licensing standards* as follows:

| Average ratio in 24 hour period | | | | | | |
|---------------------------------|---------|--------------|-------------|----------------|--|--|
| Staff | Clients | Hours | Note | Calculation | | |
| 1 | 6 | 18 | Awake hours | 108 | | |
| 1 | 12 | <u>6</u> | Sleep hours | <u>72</u> | | |
| | | 24 | | 180 | | |
| | | | | | | |
| | | | | 180 / 24 = 7.5 | | |

Since minimum licensing standards are the same for Emergency Shelter, Group Home A, and Group Home B, the same ratio of 1 staff to every 7.5 clients was used in previous work for all services.

The current DHHS-CFS Contracts require Service Providers to meet the minimum Direct Care Staff to Youth ratios required by licensing standards. All providers involved in the sub-committee feel that the current ratios of one staff to six clients during awake hours, and one staff to twelve clients during sleep hours are too low, and have chosen to employ direct care staff at significantly higher levels than called for by licensing standards.

The group homes represented at the Sub-Committee ranged from large organizations with approximately 400 beds to community based homes with six beds. Ultimately the group chose to use a weighted average to reach the staffing ratios found in the report. The group discussed their staffing ratios, and arrived at the weighted average as follows:

| Emergency Shelter | 1 staff to every 4.25 clients | | | | |
|--------------------------|-------------------------------|--|--|--|--|
| Group Home A | 1 staff to every 4.7 clients | | | | |
| Group Home B | 1 staff to every 5.06 clients | | | | |

Clarification on Hourly Pay Rate

The Sub-Committee arrived at the average hourly rate of pay for a direct care worker after gathering input from providers based on their actual experience. While it might appear at first glance that the staff at Group Home B would have a reduced hourly wage due to sleep hours, the Sub-Committee found that the difference between the services is found not necessarily in the hourly rate of pay for a direct care worker, but in the staffing ratio.

Provider Survey Tool

The group recognized that the survey tool used to collect non salary costs contains a minor flaw in collecting data from different agencies that utilize different models of providing services. Due to the relatively small (+ or - \$5 a day) range of error, the group chose not to delve deeper to rectify this minimal error.

Results of Cost Calculation

The Sub-Committee's calculation of actual costs is attached to this report. The current group home payment rate and calculated actual costs are below:

| | Current DHHS | Current Probation | Current NFC | Calculated |
|-------------------|--------------|------------------------|--------------|--------------|
| | Payment | Payment | Payment | Actual Costs |
| | Rate Per Day | Rate Per Day | Rate Per Day | Per Day |
| Emergency Shelter | \$ 146.00 | \$ 150.00 ¹ | \$ 153.00 | \$ 276.48 |
| Group Home A | \$ 116.00 | \$ 135.00 | \$ 115.00 | \$ 268.75 |
| Group Home B | \$ 89.50 | \$ 100.00 | \$ 92.50 | \$ 254.41 |

The Group Home Sub-Committee presents this information as a first step in the process of bringing awareness to the significant gap between current payment rates and current costs of providing care.

Foster Care Reimbursement Rate Committee Recommendations

The Group Home Rate Committee Co-chairs presented these findings to the FCRRC on September 25, 2015. The FCRRC commended the work of the group and moved to advance the findings to the Commission, with the recommendation that the provision of group home services should be reviewed through a legislative study in order to measure quality of care, cost of care, and performance outcomes. Additionally, the FCRRC noted the importance of identifying the acuity of the children and youth served when considering outcome based performance measures.

¹ Probation additionally utilizes "Enhanced Shelter Care," a residential service that provides 24 hour awake staff and increased structure, supervision and security. Probation pays providers \$180.00 per day to provide this service. The group did not calculate the costs of providing this service as it was outside the scope of the original charge to the group.

Group Home Rate Sub-Committee Members

| Name | Organization |
|-------------------------|---|
| Doug Kreifels, Co-Chair | DHHS |
| Cindy Rudolph, Co-Chair | CEDARS |
| Sue Baumert | Child Saving Institute |
| Mike Cantrell | Rite of Passage |
| Robin Chadwell | Nebraska Families Collaborative |
| John Danforth | Probation |
| Jeff DeWispelare | Omaha Home for Boys |
| Corrie Edwards | Mid-Plains Center for Behavioral Healthcare |
| | Services |
| Mariana Johnson | Nebraska Families Collaborative |
| Kendra Leonhardt-Driggs | Nebraska Youth Center |
| Ross Manhart | DHHS |
| Randy Ptacek | Boystown |
| Kari Rumbaugh | Probation |
| Nanette Simmons | DHHS |
| Garrett Swanberg | Release Ministries |
| Michaela Young | CEDARS |

GROUP HOME RATE SUBCOMMITTEE

8/12/2015

| a | b (= * 0() | С | d | е | f | g | h | i | j , |
|-------------------------|---------------------|---------------------|-------------|---------------------|-----------------|--|-------------------------|----------------|---------------|
| Direct Core Su | (a * %) | | | 8760/2080=4.21fte's | (d * e) | (f * %) +6/52 | ((f + g) * %) | (f + g + h) | (i / b / 365) |
| Direct Care Sp | ecialist | | | 365*24 = 8760 | | | | | |
| Wghttd Avg Provider Act | 85% | | | 4.212 fts | | 11.5% (6 wks =2 hol+4 vac ill &train) | Ann + Adj * .34 0.34 | Total Wages | Per Placemen |
| Avg ratio per 24 hr | Adj for occupancy % | | Hourly \$ | Hrs per year | Annual \$ | Adj for pd leave | Benefits | Taxes Bens | Per Day Cald |
| 4.250 | 3.61 | Shelter | 13.50 | 8,760 | 118,260 | 13,645 | 44,848 | 176,753 | 134.05 |
| 4.700 | 4.00 | Group Home A | 13.50 | 8,760 | 118,260 | 13,645 | 44,848 | 176,753 | 121.22 |
| 5.059 | 4.30 | Group Home B | 13.50 | 8,760 | 118,260 | 13,645 | 44,848 | 176,753 | 112.62 |
| | | | | | | | | | |
| | | | | | | | | | |
| Direct Care Su | pervisor | | | | | | | | |
| 7*7.5*.85/(4.21*1.115) | | | | | | | | Total | (i / a / 365) |
| Ratio | Ratio | | | | | | 0.34 | Wages | Per Placement |
| to children | to dir care wrkrs | | Hourly \$ | hrs per year | Annual \$ | | Benefits | Taxes Bens | Per Day Calo |
| 5.39 | 7.00 | Shelter | 23.30 | 2,080 | 48,464 | | 16,478 | 64,942 | 33.04 |
| 5.96 | 7.00 | Group Home A | 23.30 | 2,080 | 48,464 | | 16,478 | 64,942 | 29.88 |
| 6.41 | 7.00 | Group Home B | 23.30 | 2,080 | 48,464 | | 16,478 | 64,942 | 27.76 |
| | | , | | | | | | | 1 |
| | | | | | | | (1,,5) | | |
| | | | | | provider survey | provider survey | (d+e+f+g) | h * 20% | (h + i) |
| | | | Direct Care | Supervisor | non-sal | non-sal | | | |
| | | IVEN | Maintenance | IV E Mnt | IV E | IV E Facility | IV E | | |
| | | | Staffing | Staffing | Maint | Operations | | 0.2 | |
| | | | Stanning | Stanling | Maint | Operations | Sub Total | Indirect | TOTAL |
| | | Shelter | 134.05 | 33.04 | 53.28 | 10.03 | 230.40 | 46.08 | \$ 276.48 |
| | | Group Home A | 121.22 | 29.88 | 68.24 | 4.63 | 223.96 | 44.79 | \$ 268.75 |
| | | Group Home B | 112.62 | 27.76 | 63.72 | 7.91 | 212.01 | 42.40 | \$ 254.41 |

^{1*} sup ratio * dir care ratio * occ % /(dir care fte's * (1+pd leave %))